TCPShield Terms of Service

1. Terms

By accessing the website at https://tcpshield.com, you are agreeing to be bound by these terms of service, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this website are protected by applicable copyright and trademark law.

2. Use License

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- Remove any copyright or other proprietary notations from the materials
- Transfer the materials to another person or "mirror" the materials on any other server.

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3. Disclaimer

The materials on TCPShield's website are provided on an 'as is' basis. TCPShield makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights. Further, TCPShield does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its website or otherwise relating to such materials or on any sites linked to this site.

4. Limitations

In no event shall TCPShield or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use the materials on TCPShield's website, even if TCPShield or a TCPShield authorized representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

5. Accuracy of materials

The materials appearing on TCPShield's website could include technical, typographical, or photographic errors. TCPShield does not warrant that any of the materials on its website are accurate, complete or current. TCPShield may make changes to the materials contained on its website at any time without notice. However TCPShield does not make any commitment to update the materials.

6. Links

TCPShield has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by TCPShield of the site. Use of any such linked website is at the user's own risk.

7. Modifications

TCPShield may revise these terms of service for its website at any time without notice. By using this website you are agreeing to be bound by the then current version of these terms of service.

8. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of Delaware, USA and you irrevocably submit to the exclusive jurisdiction of the courts in that State or location.

9. Refund policy

9.1 Eligibility

Customers are eligible for a full refund within 48 hours of the initial purchase payment date for new subscriptions. Please note, this includes only first-time purchases and not renewals.

9.2 Process

To apply for a refund, you must send a refund request to our support team within the specified 48-hour window. Your request must include your purchase details and reason.

9.3 Limitations

Refunds can only be honored for the most recent payment made within a 48-hour period, and cannot be honored for previous months in which we have provided our full service, nor can they be honored for renewals. This policy does not cover if our terms of service are violated, unlawful activities are detected, or if your service is suspended or terminated due to external factors beyond our control.

9.4 Policy Changes

TCPShield reserves the right to modify this refund policy. Changes are effective immediately upon posting on our website, and we encourage customers to review our policy periodically.